

EXECUTIVE RESUMÉ

Kellie J. Teller

Technology Executive

Strategy · Cybersecurity · Transformation

MBA · MS Computer Science
CGEIT · CRISC · CISSP · CISM · AAISM
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EXECUTIVE PROFILE

Enterprise technology executive with 25+ years leading enterprise transformation through technology strategy, infrastructure modernization, operational excellence, and governance across regulated and mission-critical environments. Recognized for modernizing complex technology organizations, strengthening operational resilience, and aligning technology strategy with long-term business objectives.

AREAS OF EXECUTIVE AUTHORITY

Enterprise Technology Strategy: Defining enterprise technology vision, architecture, and investment priorities that align innovation, operational capability, and business strategy.

Infrastructure & Operations: Leading enterprise infrastructure, cloud services, operational resilience, disaster recovery, and service delivery through standardized, scalable operating models that improve reliability, availability, and organizational agility.

Enterprise Transformation: Modernizing legacy environments, reducing technical debt, optimizing technology portfolios, and leading enterprise-wide initiatives that improve scalability, efficiency, and organizational performance.

Technology Governance: Establishing governance frameworks, operational controls, risk management practices, and regulatory alignment that strengthen organizational resilience while enabling business growth.

Operational Excellence: Driving continuous improvement through automation, process optimization, performance measurement, and data-driven decision making to increase efficiency, reduce costs, and improve service quality.

Executive Leadership: Building high-performing teams, developing organizational capability, and partnering with executive leadership to translate complex technology challenges into measurable business outcomes.

STRATEGIC ACHIEVEMENTS

Enterprise Platform Transformation: Inherited a cloud platform operating under a Corrective Action Plan (CAP) and transformed it into a mature enterprise platform sustaining 8 consecutive Authority to Operate renewals while reducing assessment findings to approximately 10 low-risk observations.

Operational Cost Reduction: Achieved a near 60% reduction in annual external audit expenditures by synchronizing core business objectives with regulatory compliance timelines.

Efficiency Gains: Reduced external consulting dependency by 97%, from 200+ hours per month to approximately 5 hours per month, through internal capability development.

Financial Impact: Orchestrated a large-scale infrastructure modernization initiative, delivering over \$500K (inflation-adjusted) in immediate capital efficiency through strategic sourcing and standardization, while securing long-term software assurance agreements to significantly reduce future operating expenses for OS and enterprise application upgrades.

Resilience & Availability: Increased availability to 99.99% across the multi-tenant managed hosting environment and reduced disaster recovery timelines by over 60% by leading a multi-phased infrastructure transformation, including platform-wide P2V migration, Active Directory domain upgrades, and the transition from reactive incident response to proactive, automation-driven monitoring.

Process Engineering: Accelerated enterprise deployment timelines by ~75% through the implementation of standardized documentation, operational workflows, and operational readiness improvements.

TECHNICAL COMPETENCIES

Enterprise Architecture • Enterprise Infrastructure • Cloud Platforms • AI Strategy • IT Service Management • Operational Resilience • Disaster Recovery & Business Continuity • Technology Investment Planning • IT Portfolio Management • Vendor & Strategic Partner Management • Financial Management • Governance

ENTERPRISE DOMAIN EXPERIENCE

Financial Services & Capital Markets • Federal & State Governments • Manufacturing & Industrial • Energy • Telecommunications • Mission-Driven Organizations • Professional Services & Consulting • Managed Services

PROFESSIONAL LEADERSHIP EXPERIENCE

Executive Leadership & Program Direction (2005–2010)

Director of Information Technology & Security (RECAP, Inc.)

Member of the executive leadership team responsible for establishing the organization's enterprise technology capability and aligning technology investments with strategic business objectives. Built the multi-site technology, security, disaster recovery, and governance foundation that enabled organizational growth while developing internal capabilities that reduced long-term consulting dependence.

Systems Manager / Department Head (Mount Saint Mary College)

Directed multi-campus technology operations, architecting the transition to centralized identity and security frameworks. Established a collaborative partnership model with faculty, academic, and administrative leaders to translate diverse operational requirements into secure, enterprise-grade technology solutions.

Strategic Operations & Enterprise Transformation (2011–Present)

Cloud Platform System Owner / ISSM (CGI Federal)

Accountable for system risk and security governance for a high-availability cloud platform, liaising directly with audit leadership. Led multi-disciplinary teams through the NIST SP 800-53 Rev. 4 to Rev. 5 transition, transforming a FedRAMP cloud platform operating under a Corrective Action Plan (CAP) into a mature, operationally resilient enterprise platform sustaining eight consecutive Authority to Operate renewals.

Regional Service Delivery Manager (CGI Technologies & Solutions)

Directed geographically distributed, cross-functional engineering teams supporting enterprise operations and SLA-driven service delivery for Tier-1 clients. Modernized enterprise service delivery standards that achieved 99.99% availability and eliminated significant service-related risk exposure.

Senior Infrastructure Transformation Consultant (IBM Global Services)

Advised Fortune 500 financial and industrial organizations on large-scale infrastructure modernization and operational transformation initiatives, ensuring that technical transformations remained strictly aligned with enterprise risk objectives and long-term business stability.

ENTERPRISE AI ASSESSMENT & MODERNIZATION PLATFORM

Independent Executive Research Initiative

Designing an AI-supported enterprise platform that analyzes technology environments, evaluates modernization opportunities and risk, and generates executive-ready transformation roadmaps using optimization algorithms, governance frameworks, and cloud-native architecture.

EDUCATION

State University of New York

M.S., Computer Science — AI and Cybersecurity Focus
M.B.A., Business Administration
B.S., Finance | B.S., International Business

CREDENTIALS & TECHNICAL FOUNDATION

Governance, Risk & Security:

ISC² CISSP | ISACA CISM | ISACA CGEIT | ISACA CRISC | ISACA AAISM

Artificial Intelligence (AI) Leadership:

Microsoft Certified AI Transformation Leader

Technical Infrastructure:

Microsoft MCITP-EA | VMware VCP-DCV | Cisco CCNA | AWS Certified Cloud Practitioner